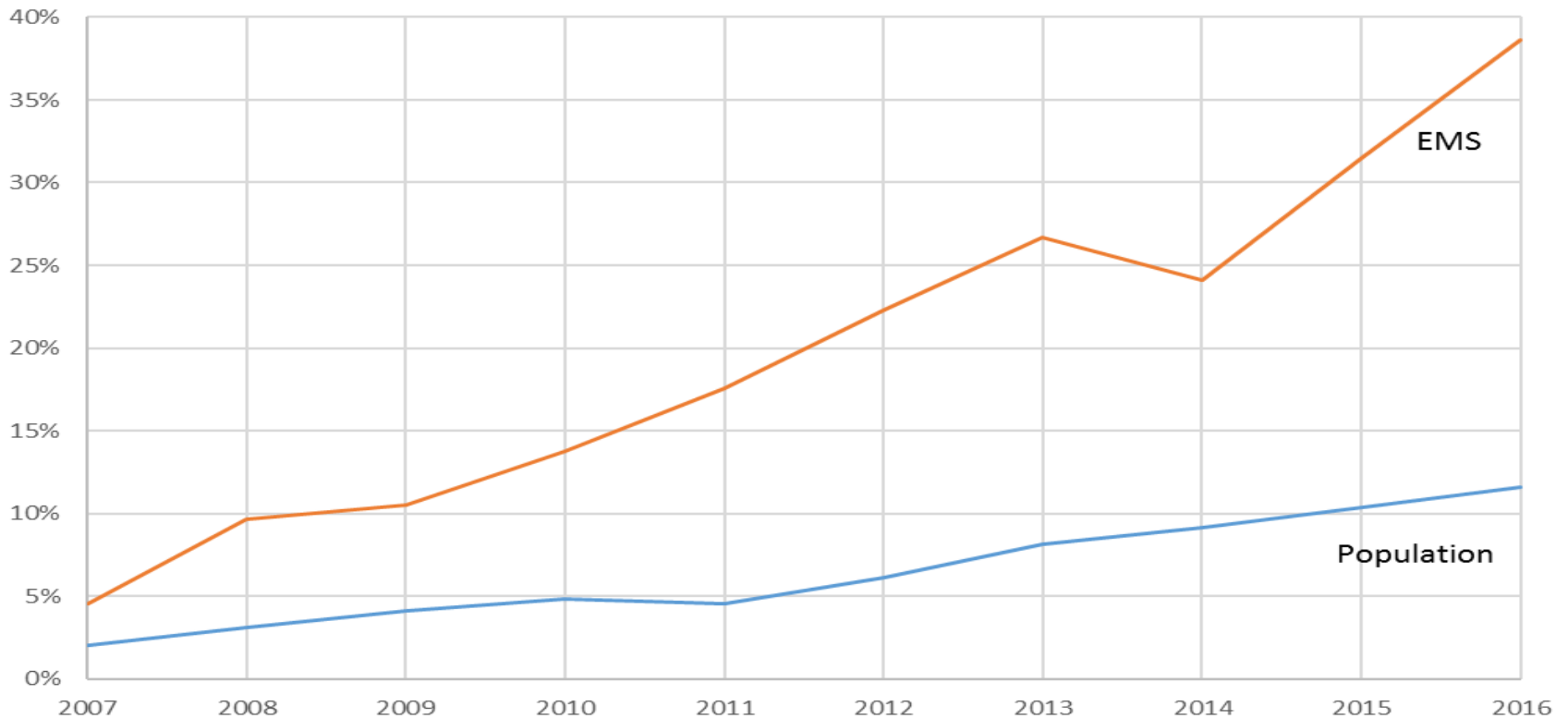




Dependency On Local Government

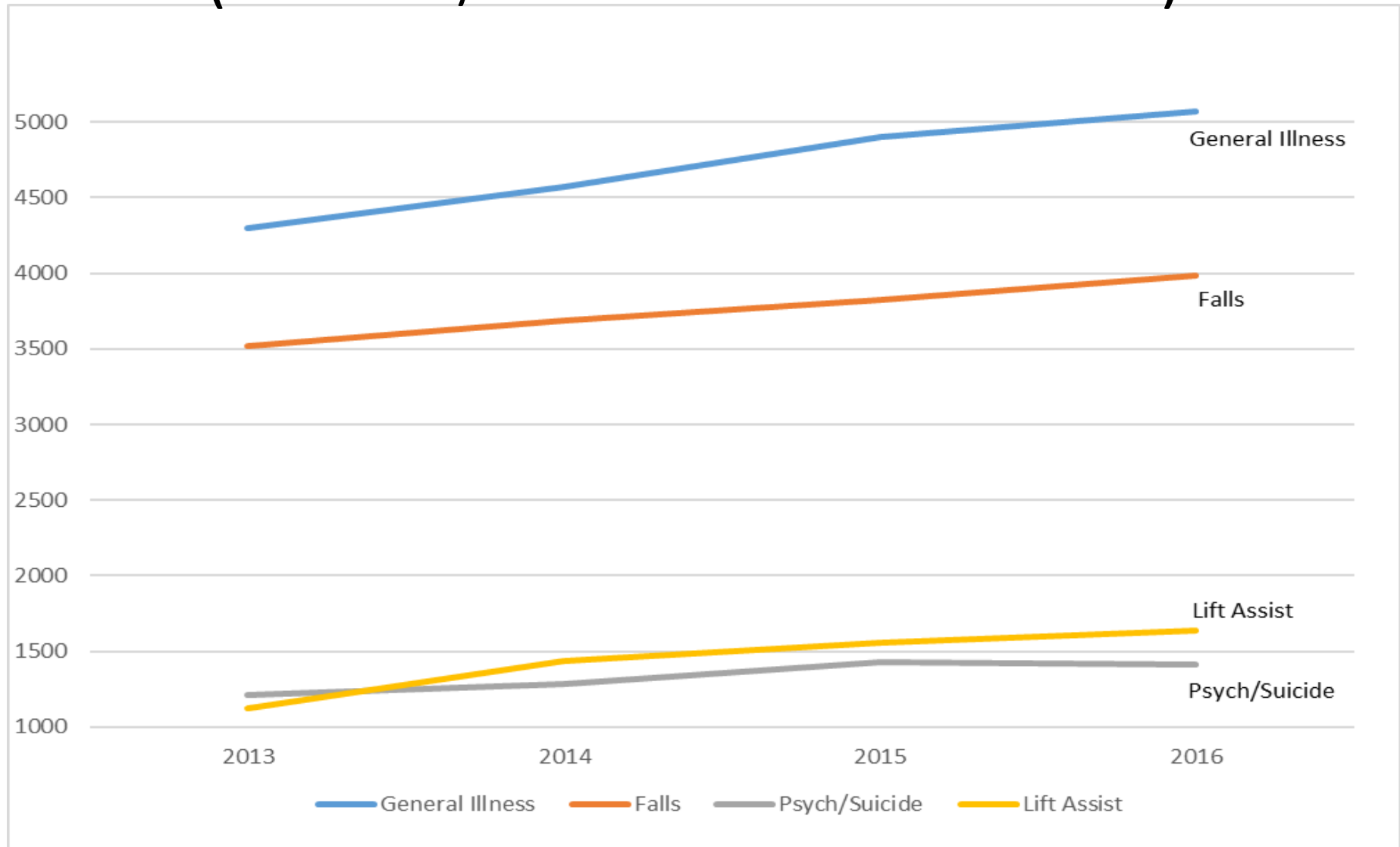
**Board of Supervisors Retreat
January 12, 2018**

Ten-Year Growth Rate: Henrico's Emergency Medical Service (EMS) Calls

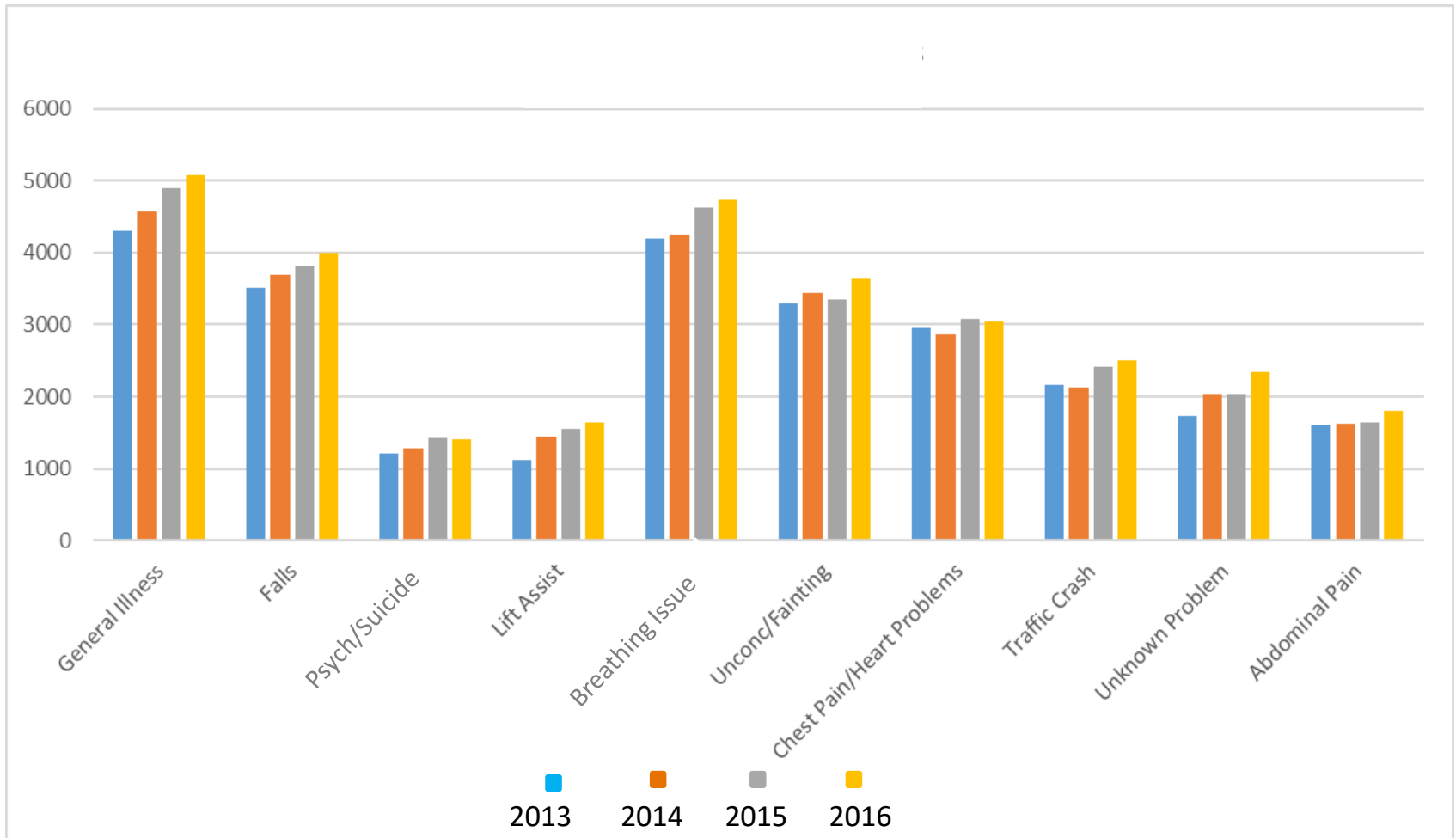


CARE Call Types

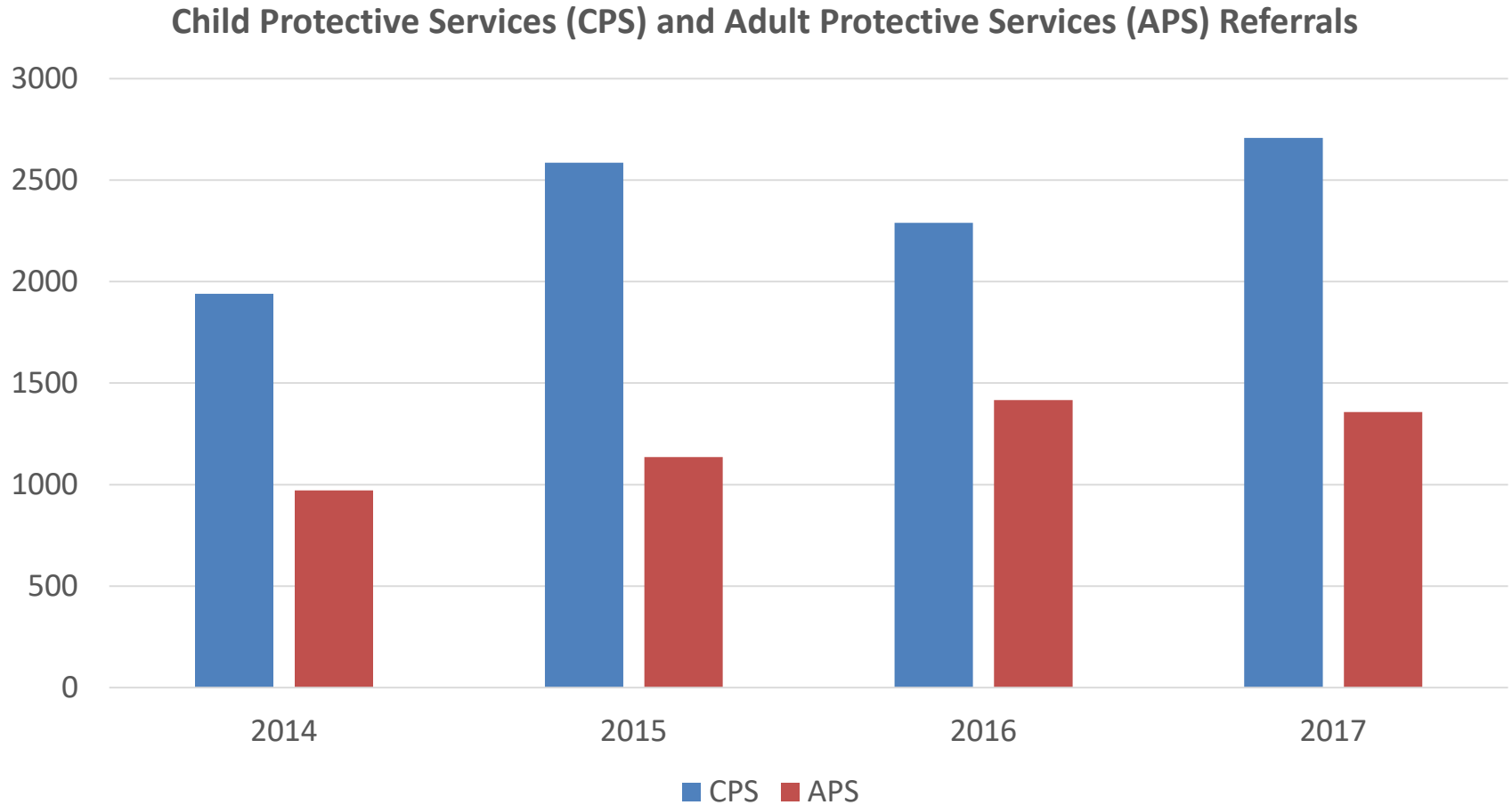
(Community Assistance Resources Education)



Top 10 Henrico EMS Response Types

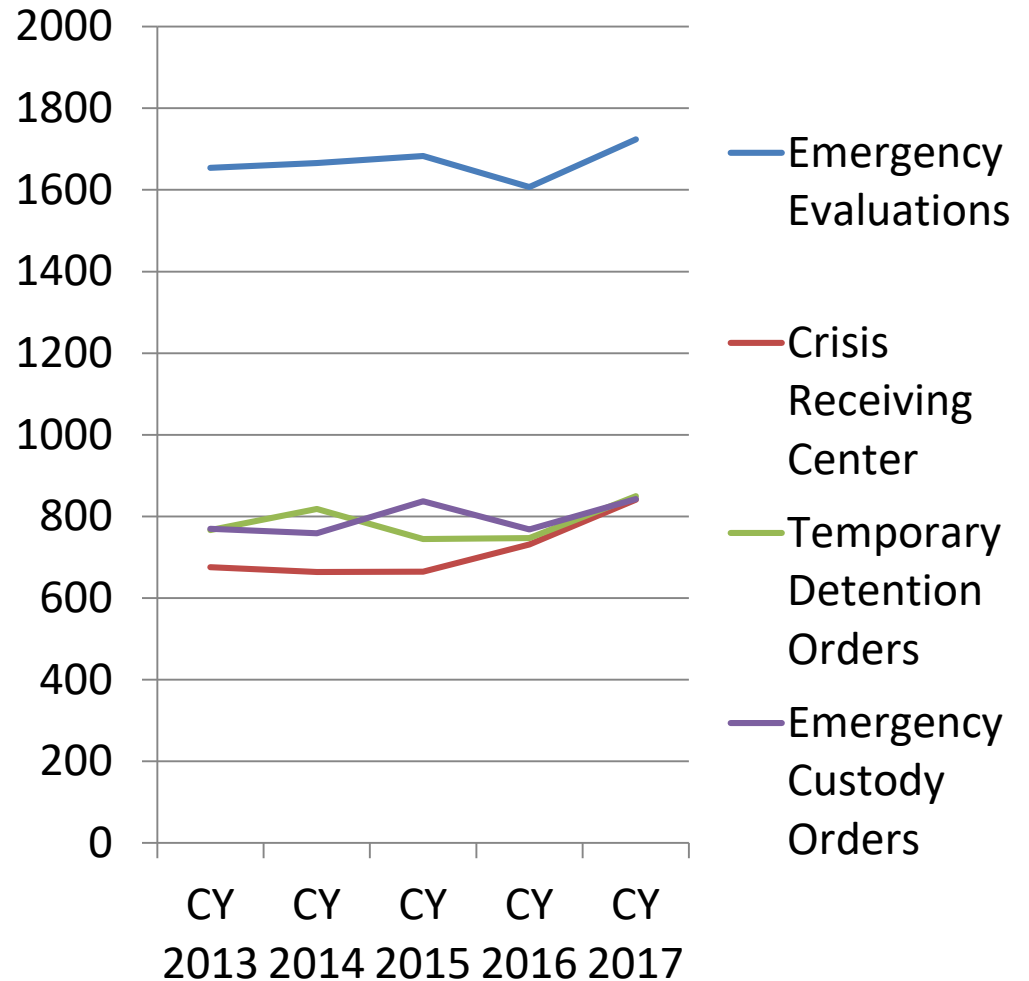
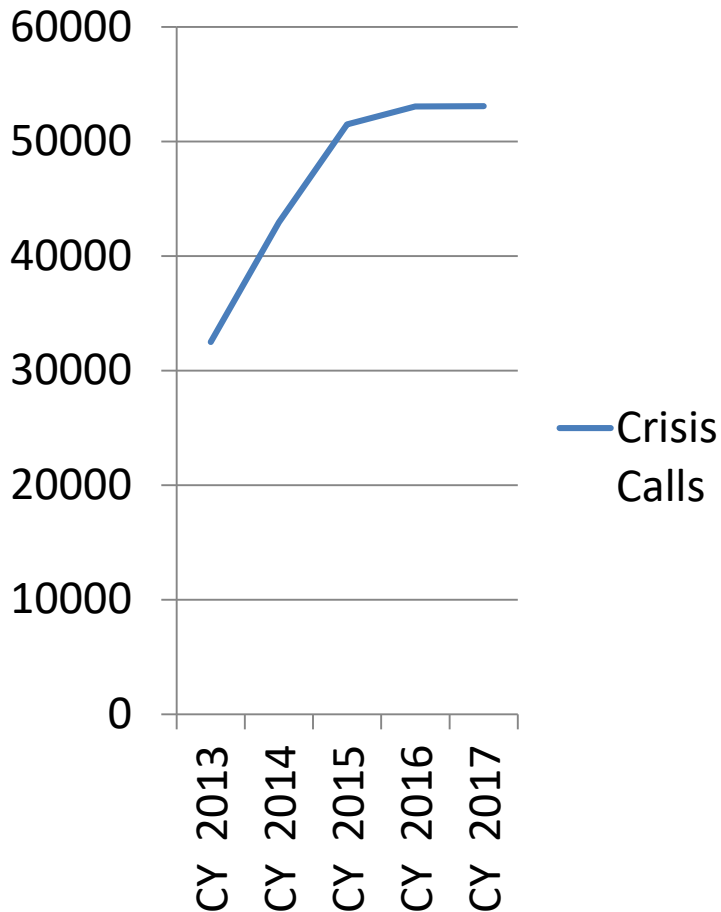


Henrico Social Services – Referral Trends



MH/DS Crisis Work

Crisis Calls



Henrico Division of Police

CY 2017

Mental Health Calls for Service	2,552
Crisis Intervention Team (CIT) Staffing	144
CIT STAR Assists	980

A Recent Example





Henrico Police
Henrico Fire
Henrico Adult Protective Services
Henrico Mental Health
Henrico Building Inspections
Henrico Animal Protection











County Response/Summary

- Continuing to find efficiencies and implementing best practices is critical
- Changing how we respond to non-acute incidences to maximize efficiency but also provide appropriate response
- Continuation of the county's CIT program and consideration of expansion of Crisis Receiving Center (CRC) hours
- As new State funding becomes available, Social Services has added service-oriented positions in CPS and APS due to demand

HENRICO COUNTY PUBLIC SCHOOLS

FAMILY & COMMUNITY ENGAGEMENT

Our Worth. Our Work. Our Family

Family/Community Engagement Today

- Director, 2 Coordinators, 3 Leads, 24 Family Advocates, Secretary
 - Truancy, PK Recruitment, Family Events, Total Family Support/Connect Families to Resources/Provide Transportation
- Mobile Parent Resource Center (Big Blue Bus)
 - Support School Events Math/Literacy Events, Parades, Festivals, Achievement Support
 - Provide Direct Family Resources: Clothing, School Supplies, Food, books, toiletries, more
 - Serve & Support HCPS Families: PRC Facilitator, Family Workshops (Finance, Workforce, Education Topics)
- Connecting & Building School Partnerships
- School Improvement Team Support
- Fatherhood Initiative (2012): ManUp
- Motherhood Initiative (2016): Women on the Move (W.O.M.)

Family/Community Engagement Tomorrow

- School Accreditation Support
- “Family Learning Series” Parent Academy
- “Parent Link” Newsletter from PRC
- Social Media Forum
- ManUp Fatherhood Conference (March 2nd)
- Women on the Move Action Plans (5)
- Community Push-In Support/Canvassing/Connections
- Summer Support for Families
- Back-to-School Support
- Family Support for Secondary Schools
- Increasing Staff to Support Needs
- ALIGN HCPS/HENRICO COUNTY RESOURCES TO SUPPORT FAMILIES AS ONE

HENRICO COUNTY PUBLIC SCHOOLS

WHAT DOES THE FCE DATA SAY?

(Data compiled from 24 Title I Schools from September 2017 – December 2017)

SCHOOL EVENT ATTENDANCE (from 24 Title I Schools)	23,640	PTA/Family Nights, SFEC, etc.
BIG BLUE	3,866	Those who have boarded Big Blue for books, supplies, clothing, etc.
TARDIES	11,945	Unexcused
HOMELESS (PK ONLY)	13	There are 939 PK Students
TRANSPORTATION REQUEST	45	For school events and meetings
RESOURCE REFERRAL	1,165	Food, Clothing, Healthcare, Education (Top 4 Types of Requests)

STORIES FROM THE FCE JOURNEY:

- Working with displaced families to secure housing and meals.
- Providing winter coats, clothing, school supplies, and other items to families in need.
- Assisting families as they work through issues such as custody, mental health, and substance abuse.
- Connecting families with school and community resources.